



Introduction to Regulated Contracts Thursday 16 April 2015: Module 9

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Agenda

Regulations and their impact on Contracts

Consumer Protection

Liability

Safety

Regulations and their Impact on Contracts



Regulations (1)

- Will of the Government
- Can be legislation, administrative order etc
- Issued centrally
 - Requires local compliance
 - Requires knowledge
 - Ignorance no excuse



Regulations (2)

- Sources:
 - ICAO
 - ICAO Annexes
 - EASA
 - Eurocontrol
 - Turkish CAA
 - Turkish Government more generally
 - Local Governments
 - Planning laws
 - Etc.

Consumer Protection

Consumer Protection (1)

- Obligation on carriers imposed regardless of contract
- Contract needs to reflect situation
- EU Reg 261/2004
 - Rights to compensation for delay and cancellation
 - Definition of reasonable delay
 - Further interpreted by the European Court of Justice

• Other states also have similar things

Consumer Protection (2)

- Package Travel Directive
- CRS codes of conduct
- Airline Compensation Funds
- Consumer protection rules generally

 Mis-description of goods or services

Safety

Safety (1)

- Particular body of law and practice in aviation
- Obligations arising from:
 - Chicago Convention
 - Annexes
 - SARPs
 - EASA
 - CAA
- Overrides all other considerations
 - Contracts
 - Employment contracts etc

Safety (2)

- Role of the Captain
 - Impacts labour contracts
 - Ticket terms and conditions
 - Ground Handling agreements
- Operation of the aircraft
 - Impacts labour contracts
 - Ticket terms
 - Arrangements with airports/ANSPs
 - Outsourcing agreements etc



Liability



Liability (1)

- Terms on a ticket

- No ability to rewrite?
 - Claims for baggage value
 - Airway Bills
- International rules, impacted locally
 - Montreal as impacted by 227/1997

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